



# MAXIS GLOBAL MEDICAL DASHBOARD REPORTS

Improving employee health  
and delivering a positive impact  
on your bottom line



● **MetLife** and **AXA** in partnership

## Maintaining a productive, healthy and engaged workforce while managing costs is a matter of increasing concern for multinational employers across the world and it's a challenge that is proving difficult for many companies.

Businesses are facing medical cost trends that continue to outpace general economic inflation. Having access to actionable data lies at the core of any cost management initiative and this is where many businesses can suffer.

Too often organisations either lack the data or they struggle to apply learnings to initiatives. Healthier patients, lower healthcare costs, more visibility into performance, and higher staff and consumer satisfaction rates are among the many benefits of turning data assets into insights but there are many obstacles facing employers.

- Employee health benefits are usually managed by different departments and come from many sources such as health insurance plans, pharmacies, labs or wellness vendors. This means that, very often, this valuable information is not integrated, or falls between the cracks, making it hard to assess the real health of workforce.

- The daunting complexities of disparate health delivery systems (or maturity of the private medical insurance market), benefits designs and especially coding methods, which complicate the production of standardised reporting.

Many employers are now focused on offering in-depth employee wellness programmes. While it's a positive trend, there is much more that can be done to increase an employer's insight into the health and wellness of their employee population.

### How can employers fill their health and wellness knowledge gap?

To get meaningful insights into their employee's health issues and the cost drivers, companies need comprehensive data insights. This offers the most effective way to identify opportunities that can then be addressed through targeted wellness programmes.



Country Benchmark report



Global Paid claims report



The OneWorld visual





## Our global medical dashboard reports can help deliver effective medical risk and healthcare management

To help companies deliver a sustainable approach to employee health and wellness, we produce best-in-class annual global medical dashboard reports and have a dedicated health and wellness team to help evaluate medical data. Our dashboard reports:

- identify cost drivers and chronic conditions, enabling employers to target wellness programmes more effectively and drive discussions on possible benefit design changes.
- provide comparative key data metrics such as claims by relationship type, age-band, benefit category, diagnostic groups, provider network and a focus on targeted chronic conditions.
- enable global managers to depend more on their own credible data, and less on public health data to identify healthcare cost drivers among their employee populations.
- are easy to read and use, offering the same metric and format across multiple countries where employers insure group medical cover with our member insurers.

## Introducing the MAXIS Global Medical Dashboard Reports

- **Global Paid Claim** reports feature distribution graphs to show how claims were spent in each country, enabling year-on-year comparisons.
- The **OneWorld Visual** gives a global overview of your wellness position based on paid claims data. Providing you a visualisation of global performance across multiple markets.
- **Country Benchmark** reports provide data on healthcare use in the local portfolio, to enable employers to better assess their own experience against the market's. For clients who receive the Paid Claim report, the Country Benchmark will be combined with their paid claims for even faster analysis against the market.
- **Global Incurred Claim** reports complement the Paid Claim reports by providing census-based utilisation and per member per year metrics, to better identify cost drivers and utilisation trends in each country.
- **Population Health and Risk Stratification** reports use extensive global medical claims data to allow multinationals to categorise employees and their dependents by health risk. These reports help employers understand management practices and initiate programmes to help prevent chronic diseases, stabilise current chronic conditions and prevent an acceleration to higher-risk categories and higher medical costs.
- The **COVID-19** report aims to explain the effect of the pandemic on your population.
- The **disability dashboard** shows the connection between disease drivers and disability claims, and other risk factors that could cause disability. It uses a mix of public data and MAXIS claims data to highlight the shape of the disability landscape in each country. We launched this interactive dashboard in March 2023.



Population Health and Risk Stratification report



Global Incurred Claim report



COVID-19 report



- Find out more about our global medical dashboard reports and how our data-driven approach could help you deliver more effective employee health and wellness programmes. Simply visit [maxis-gbn.com](https://maxis-gbn.com) or contact your MAXIS GBN representative.

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If you have any questions in relation to this document or otherwise, please contact [marketing@maxis-gbn.com](mailto:marketing@maxis-gbn.com).

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